

## SECTION B. INFRASTRUCTURE & AMENITIES

Primary Responsibility of Evaluation: Programme expert

S. No.	Indicator	Description	Grading			
1	Location of the centre	The centre should be based in a quiet locality. The centre should be easily accessible through public transport	1. The centre is located in quiet area, but not accessible			
			2. The centre is easily accessible but not located in a quiet area			
			3. The centre is easily accessible and located in a quiet area			
2	Visibility of the centre	The name of the IRCA and sponsorship by MSJE should be clearly visible	1. The centre's name is not prominently displayed on the building			
			2. The centre's name is prominently displayed but the sponsorship by MSJE has not been mentioned			
			3. The centre's name is prominently displayed AND the sponsorship by MSJE has been mentioned			
<b>3 WARD</b>						
3.1	Number of beds (*)	The facility should have sufficient number of beds to accommodate patients as per the sanctioned strength of IRCA.	1. The IRCA has less number of admission beds than sanctioned by the Ministry			
			2. The IRCA has same number of beds as sanctioned but some of them are not being utilized for admissions.			
			3. The IRCA has same / more number of beds than sanctioned by the Ministry.			

3.2	<b>Ward space (*)</b>	The ward should have enough space for placement of the sanctioned number of beds (15/30/50 beds)	<ol style="list-style-type: none"> <li>1. The ward has provided requisite beds, but there is no space between beds</li> <li>2. There is a minimum distance of 2 – 3 feet between each bed as prescribed</li> <li>3. There is ample space (more than 3 feet) between beds / facility has cubicles with 4-6 beds each</li> </ol>			
3.3	<b>Condition of Beds</b>	Beds in good condition with a clean mattress and pillow should be provided to each patient	<ol style="list-style-type: none"> <li>1. Significant number (more than 25%) of the beds are in poor condition (broken / unstable / uncomfortable / in disrepair)</li> <li>2. The beds are generally in good condition and comfortable (less than 25% in poor condition), but clean mattress and pillow is not available with most beds (more than 50%)</li> <li>3. All the beds are in good condition and comfortable and clean mattress and pillow is available with each bed</li> <li>4. All beds are in good condition, comfortable with clean mattresses and pillow and clean linen (bed-sheet, pillow cover, etc.) is available for all beds.</li> </ol>			
3.4	<b>Ventilation and Illumination</b>	The ward area of the IRCA should be well-ventilated and illuminated throughout the day with sufficient provision for sunlight in day-hours.	<ol style="list-style-type: none"> <li>1. The ward is poorly ventilated and illuminated even during day-hours.</li> <li>2. The ward is reasonably well-ventilated and sufficiently lighted with artificial lights but has inadequate provision of sunlight.</li> <li>3. The ward is well-ventilated and lighted with sufficient provision for sunlight during the daytime hours.</li> </ol>			

3.5	<b>General condition and upkeep of the facility</b>	The IRCA facility should be kept neat, clean and uncluttered. The walls, floor, furniture, equipment and other materials should be well-maintained.	1. The building is in poor condition overall and in urgent need of repair / maintenance.			
			2. The building is in good condition overall but not equipped with suitable furniture / not maintaining acceptable standards of hygiene.			
			3. The building is in good condition overall, is equipped with suitable furniture and maintaining acceptable standards of hygiene.			
3.6	<b>Bathroom and toilet</b>	There should be at least one bathroom for every 10 patients, and one toilet for every 5 beds.	1. The facility does not have any bathroom or toilets for the patients.			
			2. The facility has bathrooms and toilet, but the number is less than prescribed ratio with beds			
			3. The facility has bathrooms and toilets in the prescribed ratio with beds.			
3.7	<b>Cleanliness of the washrooms</b>	The IRCA should have clean bathrooms and toilets for use by admitted patients.	1. The bathroom and toilets are poorly maintained and unhygienic.			
			2. The bathroom and toilets are regularly cleaned and are maintaining acceptable hygienic standards.			
3.8	<b>Provision of food for admitted patients (*)</b>	The IRCA should ensure availability of nutritious and hygienic food to all patients admitted to the facility.	1. There is no provision of food for the admitted patients from the facility.			
			2. The centre does not have kitchen facility, but claims to provide food by purchasing from outside			
			3. The centre has kitchen which is in regular use but is not kept clean/not-well equipped to cook food for the required number of patients			

			4. The centre has kitchen which is well-maintained and fully-functional			
<b>4</b>	<b>Other facilities at the centre</b>					
<b>4.1</b>	<b>Reception / enquiry and registration counter(s)</b>	The IRCA should have designated counter(s) for registration of patients / enquiry.	1. Counter(s) not provided. 2. Counter(s) provided / designated but space insufficient. 3. Counter(s) provided with sufficient space.			
<b>4.2</b>	<b>Medical / examination room</b>	A room with an examination table should be available for the patient to be examined by a doctor/nurse ensuring privacy	1. No medical room available 2. Medical room available/designated, but no examination table provided 3. Medical room available with examination table provided; privacy during examination ensured			
<b>4.3</b>	<b>Counselling room(s) (*)</b>	IRCA should have room(s) with audio-visual privacy for conducting counselling sessions with patients / family members.	1. No room(s) available 2. Room(s) available, but either too small or insufficient in comparison to IRCAs bed strength or without audio-visual privacy 3. Room(s) of adequate size, sufficient in number and ensuring audio-visual privacy available.			
<b>4.4</b>	<b>Medicine storage</b>	Medicines should be stored under lock and key in a secure cupboard	1. No designated space for storage of medicines in the IRCA. 2. Medicines stored in a general cupboard along with other items.			

	space	which is kept in a cool, dry room away from direct sunlight.	3. Medicines stored in a designated cupboard meant only for medicines in a cool, dry room away from direct sunlight.			
4.5	Recreational facilities	The centre should have provision for recreational activities for admitted patients (e.g. carom, chess, radio, television, etc.).	1. No recreational materials / facilities available 2. Materials and facilities available, but not in good condition/unusable/insufficient. 3. Materials and facilities in sufficient number and usable condition available			
4.6	Provision for vocational rehabilitation	The centre may have provision for vocational rehabilitation (example: gardening, candle making, etc.) for recovering drug users admitted at the IRCA.	1. No provision for vocational rehabilitation in the centre, and no referral mechanisms established for the same 2. Vocational rehabilitation not available in the centre, but referral mechanism for vocational rehabilitation outside the centre provided 3. Vocational rehabilitation services available, but not functioning regularly/insufficient/poorly managed/not available to all patients. 4. Comprehensive vocational rehabilitation services provided by the IRCA on a regular basis to all patients in need.			