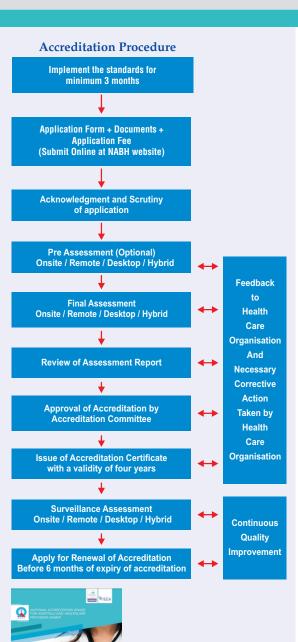


# National Accreditation Board for Hospital & Healthcare Providers

Hospital Accreditation Programme







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ACREDITATION
STANDARDS FOR
HOSPITALS
APRIL 2020

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For further details please visit the NABH website

National Accreditation Board for Hospitals and Healthcare Providers (NABH) Quality Council of India (QCI)

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Quality, Safety, Wellness

**Introduction to NABH:** National Accreditation Board for Hospitals and Healthcare Providers (NABH) is a constituent board of Quality Council of India (QCI) which is established with a vision to be the apex national healthcare accreditation and quality improvement body, functioning at par with global benchmarks. NABH as an organization is accredited by the International Society for Quality (ISQua) and is an institutional member of ISQua and ASQua.

**Hospital Accreditation:** The hospital accreditation program was started in the year 2005. It is the flagship program for NABH. This program was started with an intent to improve healthcare quality and patient safety at public and private hospitals, has subsequently grown to greater heights, with the standards being recognised internationally at par with other global healthcare accreditation standards and accredited by ISQua (International Society for Quality Assurance in Healthcare). The accreditation standards for hospitals focuses on patient safety and quality of the delivery of services by the hospitals in a changing healthcare environment.

#### Benefits of Accreditation

- Patients are the biggest beneficiary as implementation of accreditation standards ensures Patient safety, commitment to quality care resulting in good clinical outcomes.
- Improves patient satisfaction and increases community confidence as services are provided by credentialed medical staff.
- Accreditation status provides good marketing advantage in the competitive healthcare.
- The HCO standards has been accredited by ISQua giving the accreditation an international recognition which will boost medical tourism
- Accreditation provides an objective system of empanelment by insurance and other third parties

### Who can apply?

Healthcare organization (HCO) that fulfills the following requirements:

- Currently in operation as a healthcare provider, should be above 50 beds as hospitals below 50 beds will come under SHCO standards.
- The organization that commits to comply with NABH standards and applicable legal/statutory/regulatory requirements.
- These standards are to be used by the whole organisation and not for a specific service within the organisation. Organisations may have different services and it is equally applicable to all services and in both public and private hospitals.

# How to apply for accreditation?

All aspiring healthcare organizations desirous to achieve accreditation can apply online by registering on the NABH website. Kindly refer the General information brochure in the hospital accreditation page on NABH website.

# What is the fee structure for getting accredited?

Fees towards accreditation depend on the size of the healthcare organization. To view the complete fee structure please visit important links on NABH website followed by fee structure under quick links

#### Does NABH support the organizations in the accreditation journey?

NABH has taken a new initiative to conduct free master classes on various topics under the rubric "NABH Quality Connect-Learning with NABH". NABH conducts various training and awareness programmes round the year regularly. It is advisable that the aspirant healthcare organizations attend Training Programme on Implementation (POI) for better understanding the standards.

#### How to procure a copy of guidebook to the standards?

The standards are available for free download from the NABH website. Copy of guidebook to the standards can be procured online by making payment, which will be dispatched to the registered address.